RECRUIT WIZARD / LEGAL

Acceptable Use Policy

Recruit Wizard's acceptable usage policy for preventing fraud, abuse, and unreasonable use of our services.

EFFECTIVE DATE 15 September 2025
LAST UPDATED 15 September 2025

Recruit Wizard's acceptable usage policy ("AUP") is designed to prevent fraud and abuse of our services, to ensure that all clients receive acceptable access to our services, and to protect the quality and integrity of our services.

There are default limits that will apply to every new instance. However, in some cases we might be able to increase them. Please contact support@recruitwizard.com for more details.

Unless otherwise stated, the following default limits are in place:

- 500 CVs processed per User
- 5000 Emails Sent per User
- 350 Gen AI Invocations per User
- Storage is limited to 50 GB per User
- Maximum size for any given file is 50 MB.

The following is a non-exhaustive list of practices that would not be considered "Legitimate Use":

- Using our services for unreasonable workloads we determine (in our sole discretion) to be unrelated to Recruitment or Talent Acquisition;
- Re-selling our services or parts thereof to another party;
- Sharing of User Accounts / Access Credentials;
- Using our services in a manner we determine (in our sole discretion) could cause harm to our services or another party; or
- Unusual usage patterns inconsistent with those we reasonably consider as normal use when compared to other clients.

Other practices may be relevant in determining Legitimate Use and Recruit Wizard reserves the right to take any unlawful, prohibited, abnormal, or unusual activity into account in making its determination.

If you use our services in any way which we reasonably determine (at our sole discretion) may be unlawful, prohibited, abnormal, unusual, or detrimental to our services or any of our other clients or other unrelated parties, we reserve the right to suspend or terminate your access without prior notice.

We may monitor your account to check that this AUP is being followed. We may vary the terms of this AUP from time to time without notice, and will contact your Configuration Manager(s) using the details you've provided to inform you of the changes.

An invocation is counted each time an AI-powered action (such as generating a summary, advert, communication etc.) is requested.